Villa Failte, Argeles Sur Mer

Booking Contract – Season 2015

Thank you for choosing our home for your holiday. We hope that you have a lovely stay.

The villa is owned by Stewart and Donna Rough (Tel 0044 7717487984) and we will send you a map and detailed directions after your 2nd payment.

- Your confirmation of dates is as per the HomeAway / Holiday Lettings (as applicable) correspondence.
- Payment is required as follows:
 - o 25% on booking
 - o 75% + £250 refundable security deposit 60 days before arrival
- Cancellation terms as per Villa Failte Rental Rules attached
- Payment to be made via HomeAway / Holiday Lettings (as applicable)

Please acknowledge that you accept the rental rules via HomeAway / Holiday Lettings (as applicable)

As soon as we receive your final payment, we will send the lock box / key instructions as well as additional information such as alarm code, wi-fi password, pool cover instructions, location map and detailed directions and name and contact number of our local villa manager who lives in Argeles.

Thanks, and have a wonderful time. Don't hesitate to contact us with any questions.

Stewart & Donna Rough 0044 7717487984

Villa Failte, Argeles Sur Mer

Rental Rules - Season 2015

ADDRESS:

Villa Failte xxxxxxxxxx Argeles Sur Mer 66700 Pyrenees Orientales France

WRITTEN EXCEPTIONS

Any exceptions to the below mentioned policies must be approved in writing in advance.

CHECK-IN / CHECK-OUT

Check in time is AFTER 4 P.M. local time ... however luggage can be left from mid-day.

Check out time is 10 A.M. local time.

SMOKING

This is a non smoking property, however smoking is permitted outside.

PETS

Not permitted under any conditions.

OCCUPANCY

Occupancy will be as per Invoice. Under no circumstances will there be more than 8 persons in occupation (unless permission has been explicitly given eg for babies)

SECURITY DEPOSIT

A security deposit of £250 is required. This must be received at the same time as the final balance of your holiday (60 days before arrival). The deposit is fully refundable within 10 days of departure, provided the following provisions are met:

- No damage is done to property or its contents, beyond normal wear and tear.
- No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.
- All debris, rubbish and discards are placed in rubbish bin, and soiled dishes are placed in the dishwasher and cleaned.
- Outside areas (summer kitchen, poolside and patios are left in same condition as at start of holiday)
- All keys are left on the kitchen table and unit is left locked (front door key should be posted through the letterbox once door is closed)
- No linens are lost or damaged.
- No late departure.
- The renter is not evicted by the owner (or representative of the owner) or the local law enforcement.

PAYMENT

An advance payment equal to 25% of the rental rate is required to confirm your booking.

60 days prior to your date of arrival the remaining balance of the rental rate is required.

At the same time (60 days prior to arrival) the refundable security deposit is required.

Please make payments as per the invoice.

CANCELLATIONS

Cancellations that are made more than 180 days prior to the arrival date are subject to a 12.5% cancellation fee ie an amount that equates to half of the amount paid to confirm your booking.

Cancellations that are made more than 60 days but less than 180 days prior to the arrival date are subject to a 25% cancellation fee ie an amount that equates to the full amount paid to confirm your booking.

Cancellations that are made more than 30 days but less than 60 days prior to the arrival date are subject to a 50% cancellation fee ie an amount that equates to 50% of the full rental amount (excluding the security deposit).

Cancellations that are made less than 30 days prior to the arrival date are subject to a 100% cancellation fee ie an amount that equates to 100% of the full rental amount (excluding the security deposit).

INCLUSIVE FEES

Rates include a one-time linen & towel setup (bed-linen + bath towels + pool towels + handtowels in bathrooms kitchen towel in kitchen). Linen is not supplied for babies cots.

Facilities fees (electricity, gas, water, broadband, use of washing machine / tumbledryer / etc) are included in the rental rate.

While linens and bath towels are included in the unit, daily maid service is <u>not</u> included in the rental rate.

We do not permit bath towels or linens to be taken from the property, but we provide extra beach towels for your use at the pool or beach. Lost pool towels will incur a cost of £15 per towel (which will be deducted from the security deposit).

Please advise us at the time of your final payment should you wish a mid stay linen change (at a cost of £50).

RATE CHANGES

Rates subject to change without notice, however once your 1st payment is made we guarantee not to change your rate.

FALSIFIED BOOKINGS

Any booking obtained under false pretense will be subject to forfeiture of 1st payment and the party will not be permitted to check in.

LIVING ROOM FIREPLACE

The living room fireplace is a wood burning / charcoal with chimney – for use with logs / charcoal acquired for internal purposes. It is not to be used between 1 May and 31 October.

SUMMER KITCHEN / OUTSIDE AREAS

There is a barbecue chimney in the summer kitchen that may be used throughout the year.

Outside areas (poolside / summer kitchen / patio areas) should be left in the same condition as when you arrive. If additional cleaning is required there will be an additional charge.

SWIMMING POOL

The swimming pool is equipped with a solar powered security cover that is in accordance with French legal regulations. However it must be emphasised that the security of children remains at all time your responsibility and children should not be left unsupervised around the pool area when the pool cover is not fully closed.

WATER AND SEPTIC

DO NOT FLUSH anything other than toilet paper.

NEIGHBOURS

Villa Failte is in a residential neighbourhood. Please respect the neighbours and, in particular, keep noise to a minimum after 10.00pm.

INSURANCE

We recommend you take out travel insurance for your trip.

PROPERTY MANAGER

Our property manager lives in Argeles Sur Mer. We will supply you with his name and contact number before your arrival and he will be available for any property emergencies / problems during your stay. He speaks perfect English and good French.