

Villa Failte, Argeles Sur Mer

Rental Rules – Season 2023

ADDRESS :

Villa Failte
6 Rue Des Romarins
Argeles Sur Mer 66700
Pyrenees Orientales
France

WRITTEN EXCEPTIONS

Any exceptions to the below mentioned policies must be approved in writing in advance.

CHECK-IN / CHECK-OUT

Check in time is AFTER 4 P.M. local time ... you can drop off luggage from midday.

Check out time is 10 A.M. local time.

SMOKING

This is a non smoking property, however smoking is permitted outside.

PETS

Not permitted under any conditions.

OCCUPANCY

Under no circumstances will there be more than 8 persons in occupation (unless permission has been explicitly given eg for babies)

SECURITY DEPOSIT

A security deposit of £250 is required. This must be received at the same time as the final balance of your holiday (60 days before arrival). The deposit is fully refundable within 10 days of departure, provided the following provisions are met :

- No damage is done to property or its contents, beyond normal wear and tear.
- No charges are incurred due to illegal activity, pets or collection of rents or services rendered during the stay.
- All debris, rubbish and discards are placed in rubbish bin, empty bottles are disposed of via bottle banks and dishes are cleaned.
- Outside areas (summer kitchen, poolside and patios are left in same condition as at start of holiday)
- All keys are left in same place as at start of vacation and house is properly locked
- No linens are lost or damaged.
- No late departure.
- The renter is not evicted by the owner (or representative of the owner) or the local law enforcement.

PAYMENT

An advance payment equal to 25% of the rental rate is required to confirm your booking 60 days prior to your date of arrival the remaining balance of the rental rate is required.

At the same time (60 days prior to arrival) the refundable security deposit is required.

Any fees added by VRBO should be carefully checked (at the booking stage on the VRBO website) prior to finalising your booking to ensure you fully understand them. They should not be excessive and are out-with our control.

CANCELLATIONS

Cancellation Policy

100% refund if you cancel at least 14 days before check-in.

50% refund (minus the service fee) if you cancel at least 7 days before check-in.

No refund if you cancel less than 7 days before check-in.

INCLUSIVE FEES

Rates include a one-time linen & towel setup (bed-linen + bath towels + pool towels + handtowels in bathrooms kitchen towel in kitchen). Linen is not supplied for babies cots.

Facilities fees (electricity, gas, water, broadband, use of washing machine / tumbledryer / etc) are included in the rental rate.

While linens and bath towels are included in the unit, daily maid service is not included in the rental rate.

We do not permit bath towels or linens to be taken from the property, but we provide extra beach towels for your use at the pool or beach. Lost pool towels will incur a cost of £15 per towel (which will be deducted from the security deposit).

RATE CHANGES

We will not change your rate once Contract / Invoice is accepted.

FALSIFIED BOOKINGS

Any booking obtained under false pretense will be subject to forfeiture of 1st payment and the party will not be permitted to check in.

LIVING ROOM FIREPLACE

The living room fireplace is a wood burning / charcoal with chimney – for use with logs / charcoal acquired for internal purposes. It is not to be used between 1 May and 31 October.

SUMMER KITCHEN / OUTSIDE AREAS

There is a barbecue chimney in the summer kitchen that may be used throughout the year.

Outside areas (poolside / summer kitchen / patio areas) should be left in the same condition as when you arrive. If additional cleaning is required there will be an additional charge.

SWIMMING POOL

The swimming pool is equipped with a security cover that is in accordance with French legal regulations. However it must be emphasised that the security of children remains at all time your responsibility and children should not be left unsupervised around the pool area when the pool cover is not fully closed.

WATER AND SEPTIC

DO NOT FLUSH anything other than toilet paper.

NEIGHBOURS

Villa Failte is in a residential neighbourhood. Please respect the neighbours and, in particular, keep noise to a minimum after 10.00pm.

INSURANCE

We recommend you take out travel insurance for your trip.

PROPERTY MANAGER

Our property manager lives in Argeles Sur Mer. We will supply you with his name and contact number before your arrival and he will be available for any property emergencies / problems during your stay. He speaks perfect English and good French.